

AGENCY/PROVIDER	SERVICE	NUMBER OF PARTICIPANTS
6 KEY SERVICE AREAS		
1) ADRC Door County	Home Delivered Meals (Island)-Meals on Wheels	3074 meals were delivered to 34 homebound residents and supported 14 family units/caregivers (Total served = 48)
		1002 congregate meals were served at the meal site
		United Way unduplicated MOWS client count = 34
2) Door County Medical Center (DCMC)	LifeAssist Personal Response System	Total residents served = 18 with 17 units utilized
LifeAssist Department	24 hour In Home Monitoring System	Includes 2 new installations (referred & installed by WICHP), trialed 1 cellular unit (twice in same residence) & 6 units were discontinued
		20 family units/caregivers were supported
		United Way unduplicated LifeAssist client count = 31
3) Neighbor to Neighbor	Medical Equipment Loan Closet	Total residents (both year round and seasonal) served = 68 who borrowed 152 pieces of equipment.
		37 family units/caregivers were supported
		Total volunteers = 10 & total volunteer hours = 60
		54 were 60+ years, 9 were 31-59, 2 were 18-30, 2 were 12-17 & 1 was unknown age.
		30 were male & 38 were female.
		United Way unduplicated Medical Equipment client client = 85
4) WICHP	In Home assessments/office visits information, referrals, education and assistance provided by R.N./Director & Staff	Total home/office visits = 444 (469 residents & 129 family units served--these are duplicated client counts)
		Total hours = 440.50 Total miles = 284.80 (home visits only)
		Home visits = 54 for 50.50 hours Office visits = 390 (79 were phone visits) for 164 hours

		United Way unduplicated Home & Office Visit client count = 125
5) WICHP (Continued)	Advocacy	Total residents served = 115 & total family units served = 34 (this is a duplicated client count)
		Assist with caregiver services for elderly parent
		Caregiver support (multiple family units assisted)
		Grief support
		Provide Unity hospice information
		Multiple requests for COVID-19 tests & masks
		Dementia information
		Dementia Care Specialist (ADRC) information & referral
		Healthcare POA information & documents
	Advocacy	Caregiver support with death of spouse
		ADRC Functional Screening-present per family's request
		Advocacy for elderly grandma and medical equipment needs
		Prescription pickup assistance (off Island)
		Assist with dental issue & dental clinic information
		Rehab questions/information
		Concerns regarding SS number compromising
		Bank charge concern/issue with elderly resident
		Follow up mental health information
		Discuss DNR paperwork & process
		Assist with finding cleaning help
		Elder Benefits Specialist question
		Assist with securing caregiving help for family member
	Advocacy	Discuss and support concerns regarding aging parents
		Urgent welfare check
		Client services update (multiple family units assisted)
		Blood pressure check & contact provider with concerns for resident

		Meals On Wheels concern/Welfare check
		Assist with how to contact Child Protective Services & make a report
		Community relations with law enforcement
		Handicap placard information and form printed for resident
		Assist with TV/technical issue (found someone to help)
		Assist with paperwork for Advocates In Home Care referral
		Connect resident with Unity who had written a children's grief book
		Assist with Velkommen issues
		Memory Care information/phone number & referral
		United Way unduplicated Advocacy client count = 75
6) Washington Island Ferry Line	Medical Travel Fund program for physician ordered therapy and/or cancer treatments	1001 one way passenger trips and 515 one way vehicle trips servicing 116 residents & 73 spouses/family units (this a duplicated client count).
		United Way unduplicated Medical Travel Fund client count = 48